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First Named Inventor: Bennett
Art Unit: 2654
Examiner Name: Martin Lerner
Attorney Docket Number: PHO 99003

Examiner Initials	Patent Number	Publication Date	Inventor Name
P	6,697,780	02-24-2004	Beutnagel et al.
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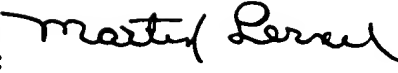
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P	Prudential News, "Prudential Pilots Revolutionary New Speech-Based Telephone Customer Service System Developed by AT&T Labs - Company Business and Marketing," December 6, 1999, 3 pages.
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Substitute for form 1449/PTO

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mP	BURSTEIN, A. et al. "Using Speech Recognition In A Personal Communications System," *Proceedings of the International Conference on Communications*, Chicago, Illinois, June 14-18, 1992, pages 1717-1721.
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